

**Columbia State Bookstore
Spring 2018 Rush & Buyback Hours**

Columbia & Williamson Co. Campus Rush Date & Hours:

**Jan. 16 – 18, 2018 8 AM-6 PM
Open Mon-Fridays from 8 AM-4 PM regular hour
Phone: Columbia 931-540-2592
Franklin 615-790-4418**

All campuses:

**Online Orders Only:
<http://coscc.bncollege.com>
Bookstore APP: mycollegebookstore**

Columbia & Williamson Co. Campus Buyback Hours: May 1-4, 2018

M-F 8 AM-4 PM

Financial Aid Information:

Financial aid charging dates are Jan. 9th – Jan. 25th, 2018. Financial Aid limit is \$1 to \$1000 based on your available SFA and you may purchase book, supplies, backpacks and laptops using your financial aid. If you are going over your limit, you will need to include a credit card to pay the balance.

General Information:

Not all titles are available to rent such as bundles and access codes. Rental books, new, used and e-books can be purchased online using financial aid, paypal and credit card. TNecampus books are available in the bookstore using financial aid, paypal, credit card and cash. Orders placed online can be shipped to your home for a standard flat rate of \$7.50 per order or if picked up in Columbia or Franklin stores no delivery charge is applied. If you request anything but ground shipping, you will need to pay the additional fee. During RUSH we fill orders based on time received and the order will be processed and shipped the way you have requested.

Refund Policy

Textbooks:

- .A full refund will be given in your original form of payment if textbooks are returned during the first week of classes with original receipt.
- .With proof of a schedule change and original receipt, a full refund will be given in your original form of payment during the first 30 days of classes.
- .No refunds will be given on unwrapped loose leaf books or activated e-books.
- .Textbooks must be in original condition. (Packages cannot be returned unwrapped)
- .No refunds or exchanges without original receipt.

General Reading Books, Software, Audio, Video & Small Electronics:

- .A full refund will be given in your original form of payment if merchandise is returned within 14 days of purchase with original receipt.
- .Opened software, audio books, DVDs, CDs, music, and small electronics may not be returned. They can be exchanged for the same item if defective.
- .Merchandise must be in original condition
- .No refunds or exchanges without receipt.

All Other Merchandise:

- .A full refund will be given in your original form of payment with original receipt.
- .Without a receipt, a store credit will be issued at the current selling price.
- .Cash back on merchandise credits or gift cards will not exceed \$1.
- .No refunds on gift cards, prepaid cards, phone cards, newspapers, or magazines.
- .Merchandise must be in original condition.

Fair Pricing Policy:

Barnes & Noble College complies with local weights & measures requirements. If the price on your receipt is above the advertised or posted price, please alert a bookseller and we will gladly refund the difference.